Performance Management

Creating a culture that focuses on performance and results is a key driver of business success. To achieve this, people need clear objectives, a shared understanding of priorities, regular feedback and planned development. A performance system that works enables managers to focus their teams on priorities, skills development and improved performance.

It can also be a very effective tool for linking individual contribution to the achievement of an organisation's vision, mission and values. Performance management enables an organisation to define and recognise success and to tackle poor performance. We can help you establish the right system for your organisation: ensuring that it is relevant and easy-to-use.

However, the system is only as good as the people who use it. Effective performance management requires honest and regular feedback. Our development programmes cover both the `why' and the `how to' of performance management. Including appraisal, recognising and managing good performance, tackling absence management and addressing problem behaviours. We can help you build 360 feedback into your performance management system and provide coaching support to performance management.

Our range of programmes to support effective performance management includes:

- Appraisal skills
- Attendance and absence management
- · Challenging conversations
- · Feedback for results
- · Objective setting skills
- 360 feedback



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The Development
Partnership is the solution,
offering quality, results and
value for money

