Accountability, assurance and quality management

Our project and quality management processes exemplify our partnership approach. Our goal is to ensure our service always exceeds our client's expectations. Our commitment to quality is underpinned by ISO 9001 certified quality systems:

- Project Planning
- Progress Reviews
- Completion Audits
- Evaluation

Our partners and consultants are all members of professional bodies, including the British Psychological Society, the Chartered Institute of Personnel and Development, the Institute of Management Consultants and the Institute of Chartered Secretaries and Administrators.

Many of our team are accredited to deliver ILM programmes, are qualified coaches or are Chartered Psychologists. All our consultants and associates have satisfied our rigorous selection criteria and are regularly assessed against our competence framework and statement of core values. We are all experienced hands who are expert at what we do, move fast and work flexibly. For each project we assign the people who have the right expertise, skills and approach for your organisation.







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The Development
Partnership is the solution,
offering quality, results and
value for money

